

Practical Tools for Difficult Conversations: A Bibliography & Resource List

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Better Angels

From the website: “Launched in 2016, Better Angels is a bipartisan citizen’s movement to unify our divided nation.” Training is provided to foster conversation and better understanding of divergent viewpoints.

<https://better-angels.org/>

Bridge Builders Ministries

From the website: “Bridge Builders seeks to transform the culture of the church in relation to how leaders lead and the way conflict is handled.”

<https://www.bbministries.org.uk/article/what-is-distinctive-about-church-conflict/>

Center for Nonviolent Communication

From the website: “People who practice Nonviolent Communication have found greater authenticity in their communication, increased understanding, deepening connection and conflict resolution.” Offers free resources for conflict transformation.

<https://www.cnvc.org/>

Conversant

From the website: “Conversant partners with you to unlock the power of conversations, helping leaders and teams achieve great success, love their work and be awed by what they can accomplish.” Many free resources available on website.

<http://conversant.com/>

The Enneagram Institute

From the website: “At its core, the Enneagram helps us to see ourselves at a deeper, more objective level and can be of invaluable assistance on our path to self-knowledge.”

<https://www.enneagraminstitute.com/>

Faith Communities Today (FACT) publication: “Insights Into: Congregational Conflict”

Excellent summary of the dynamics around congregational conflict; available for free download or booklet purchase. FACT is affiliated with Hartford Seminary.

<http://faithcommunitiestoday.org/sites/all/themes/factzen4/files/InsightsIntoCongregationalConflict.pdf>

PTDC Bibliography, cont.

The Four Agreements: A Practical Guide to Personal Freedom by Don Miguel Ruiz

From Amazon.com: “Bestselling author don Miguel Ruiz reveals the source of self-limiting beliefs that rob us of joy and create needless suffering.”

Liam Mahony, Fieldview Solutions

From the website: “Fieldview Solutions helps organizations that deploy staff in conflict zones and regions of significant human rights abuse. We bring a rigorous analysis of best field practice into planning, guidance materials and training of staff.”

<http://fieldviewsolutions.org/about-fieldview/liam-mahony>

Carey Nieuwhof blog

From the website: “(y)ou have the drive and the heart to lead well. But you keep bumping into obstacles that hold you back: like managing your time, your team or even yourself....I've been able to help tens of thousands of leaders make real personal and ministry progress by sharing proven strategies to help them lead like never before.”

<https://careynieuwhof.com/>

Christy Shain-Hendricks' webinar: “First Steps in Understanding Church Conflict”

Presented by Episcopal Church Foundation, this is an hour-long webinar on the basics of understanding and managing congregational conflict

https://www.youtube.com/watch?time_continue=13&v=kVLwxaNVkzA

Irma Tyler-Wood, Ki ThoughtBridge

From the website: “Ki ThoughtBridge is a consulting and training company that specializes in an integrated approach to adaptive leadership development, negotiation skills, the resolution of conflict, and the management of change that results in the transformation of individuals, organizations, and communities.”

<http://www.kithoughtbridge.com/about>